



OPENHOUSE PRODUCTS LIMITED

DATA PROTECTION & GDPR POLICY

Openhouse Products Ltd is committed to protecting and respecting your personal data in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

How We Use Your Data

We collect and process personal data for the following purposes:

- Processing and fulfilling orders
- Managing customer accounts and relationships
- Providing customer service and support
- Meeting legal and regulatory obligations

Data Storage & Retention

We take appropriate technical and organisational measures to protect personal data. Data is retained only for as long as necessary, including:

- Financial records: up to 7 years
- Customer and transactional records: as required for legal and business purposes

Your Rights

You have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate data
- Request deletion of your data (where legally permissible)
- Object to or restrict processing in certain circumstances

Requests

All data requests must be submitted in writing to:

 datacontroller@openhouseproducts.com

We aim to respond within 28 days.



Data Sharing

We do not share personal data with third parties except:

- Where required to fulfil orders (e.g. couriers, payment providers)
- Where required by law

Further Information

For more detailed information, please refer to our full Privacy Policy available on our website.

All records of all data held is audited once a year in compliance with this act and the ISO 9001 2000 quality compliance/assurance programme to guarantee continued compliance.

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